

# Skills 4 Riders Project

01/2022 – 09/2023



## CONTEXT

The transport and logistics sector, especially the gig economy delivery service sector, is one of the fastest growing industries in Nigeria and has the potential to significantly boost to the Nigerian economy. Despite its potential to create flexible income and offer social development, the e-commerce and gig economy in Nigeria remains under-capacitated with limited access to training opportunities.

To address the skills gaps and to maximize the economic potential of the sector, VET Toolbox aims at professionalizing delivery service operators, by offering courier riders in the gig economy the opportunity to learn relevant operational and business skills for their professional growth, long-term employability and personal development.

## OBJECTIVE

To develop innovative skills development approaches for the gig economy and the creation of decent employment opportunities in the sector.



**Skill development:** Developing a blended learning (e-learning and in-person) approach and training program to improve digital and financial literacy, road safety, entrepreneurship and soft skills / service orientation.



**Job promotion and retention:** Promoting decent employment opportunities in the fast-growing delivery sector



**Improvement of safety at work:** Increasing occupational health and safety by improving courier riders' working conditions through training on road safety and defensive driving.



**Upscaling Opportunities:** Improving training delivery through flexible training approaches, thereby ensuring sustainability, and offering upscaling opportunities to other regions and businesses in the gig economy.



**Establishment of public-private dialogue:** Establishing suitable public-private dialogue (PPD) for a with relevant stakeholders in the gig economy.

# STRATEGY AND ACTIVITIES

A wide variety of trainings for delivery riders will be jointly developed in cooperation with stakeholders, which will be made available on an e-learning platform. This will ensure that the trainings are accessible for the whole sector and sustained beyond the project's life cycle.

There will be trainings on:

Road safety, safe transport and security

Digital and financial literacy

Soft skills/service orientation and entrepreneurship

## EXPECTED MAIN OUTCOME

At least 500 dispatch riders, customer service personnel, and account managers secure their jobs through upskilling and training on road safety, safe transport, customer service, financial literacy and digital literacy.

**500**

people upskilled to secure jobs

**2**

driving schools capacitated

**25**

trainers trained

## IMPLEMENTATION ACTORS

- 1** Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH
- 2** Glovoapp23 SL (hereinafter referred to as "Glovo") is a Spanish quick-commerce start-up founded in Barcelona in 2015. It is an on-demand courier service that purchases, picks up, and delivers products ordered through its mobile app.
- 3** Jobberman



## Contact

Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH Employment and Skills for Development in Africa (E4D)

Kikeomo Collins-Chibeze - [Kikelomo.collins-chibeze@giz.de](mailto:Kikelomo.collins-chibeze@giz.de)

Glovo: Adanma Abalunam - [adanma.abalunam@glovoapp.com](mailto:adanma.abalunam@glovoapp.com)

Jobbermann: David Mbelu - [dmbelu@jobberman.com](mailto:dmbelu@jobberman.com)

## More info on our actions

[www.vettoolbox.eu/actions](http://www.vettoolbox.eu/actions) or scan the QR code:

